



RALLYING PARTNERS

BUILDING KNOWLEDGE

SUPPORTING THE  
IMPLEMENTATION OF  
PROGRAMS, SERVICES  
AND PROJECTS

## What we do

We support and provide tools to health care managers to enhance the ability of human resources to actively serve the Francophone and Acadian Minority Communities (FAMCs).

We support and provide tools to health professionals to increase the active offer of French-language services.

We create and maintain strategic partnerships.

We influence government authorities.

We organize structuring initiatives that engage and educate the FAMCs in health promotion and illness prevention.

We undertake targeted actions that have a positive impact on the determinants of health.

We work with the FAMCs on promoting the importance of French-language health care and of expressing their needs.

## What we assist with

Recognition of language as a determinant of health in laws, regulations and public policies.

The creation, adaptation and maintenance of French-language points of service and models of health service delivery.

The integration of linguistic standards into the approval processes of health care organizations.

More collaboration between the FAMCs and the health systems.

The importance of systematically integrating the language variable into French-language health service planning.

## What we improve

Systematic collection of the language variable by provinces and territories, thereby providing access to evidence-based planning and decision-making.

Mobilized, equipped and valorized human resources offering French-language health services.

Health establishments, programs and policies demonstrate the capacity to offer quality and safe French-language health services in accordance with language of service standards.

Accessible, adapted and actively offered French-language health services and programs in Canada.

Francophone and Acadian minority communities become engaged and equipped to take charge of their health and well-being in French.

**Francophone and Acadian communities in a minority situation have the capacity to fully experience their health in French**



**42** projects in provinces and territories have local impact and lead to direct actions in the field

**4** large national scale projects are a force multiplier at the local level, obtaining the commitment of a variety of partners and furthering common solutions.



Our interventions with partners seek to equip them with:

- **knowledge**
- **skills**
- **support**

in order for them to actively support access to health care services in French.



## What we do

## What we assist with

## What we improve



### 1 national strategy on linguistic data

#### 13 projects affecting:

- the enhancement of linguistic abilities through the Cafés de Paris
- the development of host communities
- the identification and development of health care human resources
- the recruitment and retention of health care human resources

#### Franco-santé: project with national reach for Francophone and Francophile students

#### Cafés de Paris: project with national reach

#### Implementation project of the Standard on Access to Health and Social Services in Official Languages

#### 24 projects affecting:

- interpretation/companion and system navigation
- care, home care and long-term services
- mental health services offering
- organizational culture of health organizations
- development of access points

#### Health care manager support: project with national reach

#### 5 projects enhancing community capacity in

- mental health
- active participation
- palliative care



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Health Canada

Santé Canada

The work of Société Santé en français is financed by Health Canada under the Action Plan for Official Languages - 2018-2023: Investing in our Future. The opinions expressed here do not necessarily reflect those of Health Canada.

[santefrancais.ca/en/projects](https://santefrancais.ca/en/projects)